



PROVIDER AUDITS / CLINIC INSPECTIONS TORONTO, ONTARIO

June 4, 2003

Sponsored by:

Hosted by:



- Location: **The Canada Life Assurance Company**
190 Simcoe Street, Corporate Conference Centre, Toronto, ON
- Time: 9:00 AM –5:00 PM for the presentation
- Speakers: Donald (Don) Marshall
- Cost: \$150.00 + GST of 7%
- Meals: continental breakfast and lunch will be provided
- To register: please contact Jacinta Khan at 416-593-2633 ext 250.
Or email administrator@chcaa.org

Payment must be received prior to attending session.

**Payment can be made by cheque at the door. Cancellation must be received TWO days prior to the event or you will be billed.*

Attendance is limited.

Call or Email Jacinta Khan 416-593-2633 ext 250 administrator@chcaa.org
To Register Today!

CANADIAN HEALTH CARE ANTI-FRAUD ASSOCIATION

386 Huron Street, Toronto, Ontario, M5S 2G6

Tel: (416)593-2633 Fax: (416)596-9532 www.chcaa.org



Donald C. Marshall – AHFI, CFE, FCLS
National Director, Fraud Abatement Service Team
GatesMcDonald & Company
Concord, CA

Currently the National Director of the F.A.S.T. Program (Fraud Abatement Service Team), a product of GatesMcDonald & Company, Don has lectured extensively on subjects including Medical Fraud Identification and Investigation, Managing Special Investigation Units, Property and Casualty Fraud and Workers' Compensation Fraud investigation and fraud prosecution. A court-qualified expert in the area of insurance fraud, Don has testified in both Municipal and Superior court criminal trials. He has been featured in a number of business publications – most recently Business Insurance (March 2002), Workers' Compensation Monitor (December 2002) and Workers' Compensation Report (November 2002).

A police officer for 12 years, which included an assignment as a Detective in the White Collar Crime Unit, Don retired in 1988 after an injury cut short his law enforcement career. For the past 15 years, Don has worked for Citibank as a credit card investigator, Progressive Insurance as a field investigator, California Casualty as Corporate SIU, Zenith National Insurance Company as Manger of Investigations and was Vice President at CalFarm Insurance in charge of both the Property and Casualty and Health Investigative Units. He is a licensed private investigator and has his BS degree in Criminal Justice from California State University, Hayward.

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Auditing Medical Providers – The Art of the Clinic Inspection

What really goes on beyond the doors of questionable or fraudulent medical providers? Who is doing the treatments and are they licensed to do so? Is the billing representative of the services provided? Does the facility even exist? More importantly, what techniques can an investigator use in piercing the veil of secrecy surrounding providers involved in fraud?

This daylong course will provide the novice and seasoned investigator with basic skills in developing an investigative action plan for conducting an on-site clinic inspection of a suspect facility. The program will explore medical fraud basics including first steps in planning a fraud investigation; a look at various medical professions, their activities and diagnostic/treatment tools used; and identify fraud types where this type of investigation might be useful.

The course will then go into detail as to how best to conduct the investigation including pre-field background investigation; the use of pre-text; approach; inspection; follow up and interview techniques. Recent “real life” examples will be used to demonstrate the techniques and discuss its relevancy.

Other Upcoming Sessions

September 18 and 19 - Annual Conference - Toronto
November 3 - Public Information Searches – Toronto *

(* Tentative)

To register for any of these sessions, please contact Jacinta Khan at:

The Canadian Health Care Anti-Fraud Association

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Registration Form

Toronto – June 4, 2003

[] Number of Participants x \$150 + 7% GST = \$ _____

To Register, Email administrator@chcaa.org or Call Jacinta at 416-593-2633 ext 250 or Fax this page to 416-596-9532

Delegate Name(s) and Email Addresses:	1. _____
	2. _____
	3. _____
	4. _____
	5. _____
	6. _____
	7. _____
	8. _____
	9. _____
	10. _____
Company:	
Address:	
Main Phone:	
Direct Phone:	
Direct Fax:	

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