

## What really goes on behind the doors of questionable or fraudulent medical providers?

*Who is giving the treatments and are they licensed to do so?*

*Is the billing representative of the services provided?*

*Does the facility even exist?*

*More importantly, what techniques can an investigator use in piercing the veil of secrecy surrounding providers involved in fraud?*



## Auditing Medical Providers – The Art of the Clinic Inspection On Site Audits / Clinic Inspections Vancouver, BC, May 11, 2006



Presented by Mr. Tim Cloney, Sr. Vice President, Capital Claims Services Inc., this daylong course will provide the novice and seasoned investigator with basic skills in developing an investigative action plan for conducting an on-site clinic inspection of a suspect facility. The program will explore medical fraud basics including first steps in planning a fraud investigation; look at various medical professions, their activities, and diagnostic/treatment tools used; and identify fraud types where this type of investigation might be useful.

The course will then go into detail as to how best to conduct the investigation, including pre-field background investigation; the use of pre-text; approach; inspection; follow up; and interview techniques. Recent "real life" examples will be used to demonstrate the techniques and discuss their relevancy.

Attendance is limited.

### Tim Cloney, Sr. Vice President Capital Claims Services Inc., Concord, CA

Tim was a California Highway Patrol Officer for 5 years until an on-the-job injury caused him to retire. After leaving the CHP, Tim began his career in the Insurance Industry, holding positions of Claims Handler, Special Investigations Unit Investigator, and Special Investigations Regional Manager with several large Nationwide Insurance Companies, and was responsible for investigating insurance-related claims for six western states.

Tim has received his Certified Fraud Examiner and his Workers' Compensation Certificate and is a Licensed Private Investigator. Tim also has served on the California Department of Insurance Fraud Advisory Committee since 1994 and co-chaired the training sub-committee. He has co-authored several training manuals that have been published through the California Department of Insurance on Fraud and investigative tools.

Tim is currently the Sr. Vice President and partner of Capital Claims Service Inc., a full service investigative company with offices throughout California.

## Event Details:

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May 11, 2006  
Vancouver, BC

### ***Auditing Medical Providers – The Art of the Clinic Inspection***

Pacific Blue Cross  
4250 Canada Way, Burnaby BC V5G 4W6  
(corner of Canada Way and Gilmore)

175.00 + GST of 7% (Total cost + GST = \$187.25)

Continental breakfast and lunch will be provided

Payment must be received prior to attending session.

\*Payment can be made by cheque at the door, or by calling or faxing in your credit card information. Cancellation must be received TWO days prior to the event or you will be billed.

Attendance is limited.

*Cancellation must be received TWO days prior to the event or you will be billed.*

## Other Upcoming CHCAA Sessions:

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June 13, 2006  
Toronto, ON

### ***Understanding & Using Nonverbal Behaviour For Anti-Fraud Professionals***

Former FBI Special Agent Joe Navarro, will be guiding attendees through the art of interviewing and interpreting nonverbal behaviour.

Canada Life Assurance Company, 190 Simcoe Street,  
Corporate Conference Centre, Toronto, ON

October 12 & 13, 2006  
Halifax, Nova Scotia

### **Annual Conference:** *"Stop The Bleeding - Bandage Solutions Don't Work!"*

The Halifax Marriott Harbourfront Hotel,  
1919 Upper Water Street, Halifax, NS B3J 3J5

Don't miss the biggest and best health care fraud conference in Canada this year!

*Visit our website for more information: [www.chcaa.org](http://www.chcaa.org)*

## Registering for CHCAA Sessions

**Please fill out the attached registration form or, for more information, contact Jacinta Khan at:**

The Canadian Health Care Anti-Fraud Association  
386 Huron Street  
Toronto, ON M5S 2G6  
Tel: (416) 593-2633 ext 250  
Fax: (416) 596-9532  
E-mail: [administrator@chcaa.org](mailto:administrator@chcaa.org)

Feel free to share this flyer with friends and colleagues  
Canadian Health Care Anti-Fraud Association ♦ [www.chcaa.org](http://www.chcaa.org)

**Manual Registration Form**

**(If you have internet access please register online)**

05-11-06 – Vancouver

**To Register**, complete this page and email it to: administrator@chcaa.org or **fax** this page to 416-596-9532 or call Jacinta at 416-593-2633 ext 250

[ ] **Number of Participants**    x    **\$175.00 + 7% GST**    = **(\$187.25)** \$ \_\_\_\_\_

Delegate Name(s) and Email Addresses:	1. _____ 2. _____ 3. _____ 4. _____ 5. _____ 6. _____ 7. _____ 8. _____ 9. _____ 10. _____
Company:	
Address:	
Main Phone:	
Direct Phone:	
Direct Fax:	

## Policies

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Payment will be accepted in Canadian funds by cheque, money order, Visa, Master Card or Amex. Credit card payments must be completed in full, signed and faxed to 416-596-9532. All cancellations or transfer requests must be in writing and will be subject to an administration fee of \$25. Any cancellations received on or after the day of the session will be subject to all registration fees.

**This registration form can be emailed or faxed to the CHCAA offices c/o:**

Email: administrator@chcaa.org Fax: 416-596-9532.

Note: If paying by credit card please fill in your cards details and sign below before faxing this page to 416-596-9532!

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**Please indicate Credit Card Type:**

Visa

Master Card

AmEx

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Account Number

\_\_\_\_/\_\_\_\_  
Expiry Date (mm/yy)

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Cardholder's name

\_\_\_\_\_  
Signature

*All fees must be received prior to attending this Session.*